the cypress solution

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ARGUS Claim Review:
A powerful system to guard against errors and fraudulent billing

At Cypress Benefit Administrators, we are continually on the lookout for ways to save our clients money on their medical expenses. As a part of this effort, we've instituted the most all-encompassing fraud protection and cost containment system available: ARGUS Claim Review. Many of our clients have experienced the significant savings generated by ARGUS. Following is just one example:

CASE #71:
Cypress received a claim from a facility for a dermatology procedure for $14,419.70.

Two pieces of information identified this claim for additional review by ARGUS:

- The size of the claim is an automatic review by ARGUS;
- And it was also discovered that the same procedure was billed on two subsequent dates of service at a lower charge of $300.35.

Review of facility bills are not always limited to unbundled or undocumented procedures; when a charge seems out of line in comparison to similar charges, it will be questioned since billing errors sometimes occur.

Notification was sent to the facility pointing out the discrepancy in the charges and that payment could not be made until there was a clear understanding of the billed amount. After a few months with no response, a follow-up was done by ARGUS for clarification.

A new bill was submitted by the provider and received by Cypress with the charge reduced from $14,419.70 to $300.35. **The savings to the client, after taking into consideration the PPO discount on both charges, was $9,318.77.**