

### ***A Comprehensive Resource Bank Just A Phone Call Away***

#### **Program Perks**

- Guides employees to smarter, more cost-effective healthcare decisions
- Provides continuity of care and quality assurance
- Lowers costs by educating employees about the most experienced, highest quality providers for their specific needs

#### ***How Does It Work***

Education is the key in successfully transitioning to a self-directed healthcare program and actively involving your employees. Designed to be a comprehensive resource bank that's just a phone call away, Cypress Benefit Administrator's **Medical Advocate Program (MAP)** offers the one-on-one guidance from medical professionals needed to find the most cost-effective medical options and explore all practical alternatives.

#### ***Why Does It Work?***

**MAP** is the first resource that works in direct partnership with employees to actively involve them in making health care decisions and guide them to becoming more informed purchasers. It also lowers employers' costs by assisting with pre-authorization of specialty care and services.

#### **Cypress Exclusives – Comprehensive Plan Offerings**

- **MAP Services**
  - A Call Center offering one-on-one guidance in finding the most suitable, cost-effective medical options
  - Saves employers money by helping patients receive only medically-necessary and appropriate procedures
  - Improves employees' quality of care
  - Provides a continuity of care by filling the void HIPAA liability creates for HR departments
  - Gets employees back to work faster and with fewer complications
- **Employee Usage – When to Call MAP**
  - Cost and quality information on area physicians and facilities
  - Medical questions requiring the expertise of a Registered Nurse (RN) or physician
  - Help accessing online information specific to a certain illness
  - Questions on alternative treatment options
  - Advice on what kinds of questions to ask physicians about symptoms or ailments
  - Local contact information for organizations, social services or support groups
  - Any problems getting the medical services needed when needed

#### **Adapting Benefits. Controlling Costs.**

As a pioneer in consumer-directed health plans with unparalleled industry experience, Cypress Benefit Administrators offers an exclusive, comprehensive set of benefit management tools – including our **Medical Advocate Program (MAP)** – to help ensure quality care and save employers money. See why more and more companies are turning to innovative options within The Cypress Solution to control costs and strengthen their bottom line.

**Cypress Benefit Administrators | 877-236-0844**  
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